

NOTICE TO USERS REGARDING THE CLOSURE OF THE SLORA SERVICE

Dear Sir/Madam

We are contacting you to inform you that it has been decided to terminate the toll payment service through the Slora smartphone application (the “**Application**” or “**Slora**”). Consequently, as of May 26th, 2026, Slora will cease to be operational and cannot be used to pay tolls on authorized motorways. Until that date, you may continue to use the service as normal and under the same terms and conditions as before.

Once the service has been discontinued, all charges and payments pending at the time of disconnection will be processed in accordance with the terms and conditions of service accepted at the time of registration. In cases where you have paid a toll through the Application that has also been charged to an alternative toll collection device, or where it is verified that you have been charged a toll in error, you may request a refund, which may take up to one (1) month to process. Likewise, our customer service team will remain available for sixty (60) days after closure (until July 25th, 2026) to deal with any pending issues, clarify charges or respond to any complaints that may arise. For queries regarding specific toll charges on an authorized motorway, please contact the motorway operator directly.

In this regard, we recommend that, before May 26th, 2026, you check that you have no outstanding payments or issues in the Application and consider registering with an alternative available on the market for the electronic management of toll payments, such as E-ZPass, in order to avoid any interruption in the use of authorized motorways.

With regard to your personal data, the purpose of this processing is the proper development and maintenance of the existing contractual relationship, the legal basis being the execution of said contractual relationship. Your data will be kept for the period of time during which liabilities may arise as a result of the processing, and once this period has elapsed, it will be securely deleted. Your data may be communicated to banks and financial institutions for the management of collections and payments; to credit or debt collection agencies in the event of outstanding payments at the time of closure; to the operators of authorized motorways for the management and collection of the corresponding tolls; as well as to the Public Administrations in the cases provided for by law. If you wish to exercise your rights of access, rectification, erasure, objection, portability and restriction of processing, you can contact us at +1 888-611-2315 or sending an email to info.usa@sloraapp.com . Likewise, if you consider that your rights have not been duly respected, you have the right to lodge a complaint with the competent supervisory authority.

For any queries regarding this process, our customer service team is at your disposal at the following email address info.usa@slorapp.com until July 25th, 2026. If you no longer wish to receive communications about the closure process, you can let us know via email.

Yours sincerely,

Openvia Mobility USA LLC